For Parents

Download the App

Parents are strongly encouraged to download and install their school's app, as it provides a fast and convenient way for the school to provide notifications about changes in schedule, last minute reminders for school events, closures due to weather, etc. It also allows a parent to keep track of relevant events for their student.

Push Notifications

Make sure to allow the app permission to send you push notifications.

School administration and teachers will send out a variety of notifications - some of these may be broadcast to everyone, others may be targeted at a specific channel in the app.

Channels

In the menu in the app, tap "Select Channels" to subscribe to channels that may be of interest to you or your student. Depending on your school, there may be a variety of channels for various subjects, clubs, activities or specific classes (ie "English_10", "Grads", etc.). Only broadcast messages and those for channels you are subscribed to will show an alert on your phone, but messages for all channels are available in the Notifications list in the app by setting the "show all" option in the list.

In addition to push notifications sent out to a particular channel, each channel may also have calendar events such as tests, assignment due dates, etc. that will appear in the app if you are subscribed to that channel.

Private Channels

Some channels may be listed as private. When you try and subscribe to those, you will require an access code provided by the teacher or administrator responsible for the channel.

Multiple Students

There is a student switcher available as a QuickButton action (button in top right). This brings up a panel which allows you to switch between up to five profiles: four named profiles, and the unnamed default profile. Tap on a name to edit the name assigned to a profile, or tap the checkbox next to a profile to switch to it. This allows you to enter multiple schedules if you have more than one student in the school.

Each student has its own separate set of the information in the configuration screen - class names, colors, and extracurricular activities. Some settings (ie channel subscriptions) are shared, in order to ensure that messages are received correctly regardless of which profile is currently being displayed.

It is suggested that parents with multiple students use the student switcher as the action for the QuickButton, that way switching student profiles is only ever two taps away (one to bring up the switcher, the second to choose the student).

Data Sharing

One of the core principles of the app is to take every measure to ensure the maximum possible security and privacy for any individual student's information. At this point in time that means there is no way to share app information from your student's device to your own - you will need to enter their schedule, subscribe to the relevant channels, etc. on your own.